

## POLICY STATEMENT



## QUALITY POLICY

The role of the Department of Quality and Development is to provide a quality assurance framework and support to staff to deliver a curriculum to meet the needs of the students and customers of the College.

It will do this by continually reviewing the external and internal requirements and demands to provide high quality teaching and support to deliver a flexible and responsive education and training provision.

The objectives of the quality policy are:

1. That the Corporation of the College is committed to continuous quality improvement and to provide evidence to outside bodies that the College is a quality organisation.
2. To raise standards across the curriculum so that all qualifications within the College will meet or exceed targets set at the beginning of each academic year.
3. To maintain a rigorous quality assurance framework to achieve continuous improvement that involves staff and students. To monitor, review and evaluate the framework at all levels through training and supporting staff and internal audit.
4. To devolve decision making to all teams responsible for quality. Thus every member of the team has a responsibility for monitoring and enhancing the quality of the courses and/or services that constitute the area. This is a continuous process that results in a quality system that is able to produce curriculum change as a consequence of internal monitoring and in response to customer needs and environmental changes.

**Signed:**.....(Name)      **Date:**.....

**Designation:** Chair of Teaching and Learning Group, Sub Committee of the Academic Board

**Policy ref./version number:** CO6/V3

This policy is to be reviewed every 2 years by the Teaching and Learning Group, Sub Committee of the Academic Board by September 2009.